



Services Offered

Refund request
Accounts enquiries
Accounts payments
Change of ownership
Clearance applications
Lodge customer queries
Account due date's changes
Meter investigation requests
Overdue accounts arrangements
Termination of services by owners
Full and final settlement of accounts
Application of Expanded Social Package
Remissions on accounts for senior citizens
Reconnection request of services after cut-off
Customer education on understanding statements
New service connection - electricity, water and sewer
New accounts applications (rates and taxes, waste management)
Meter readings submissions (accepting meter readings for water & electricity)



a world class African city



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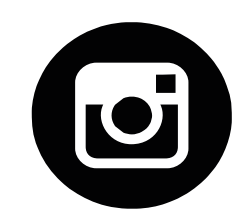
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0860 (562874)



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