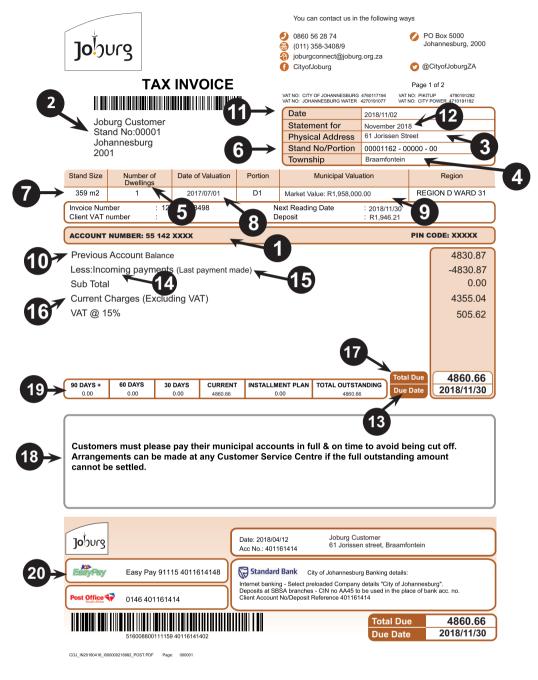
YOUR STATEMENT EXPLAINED

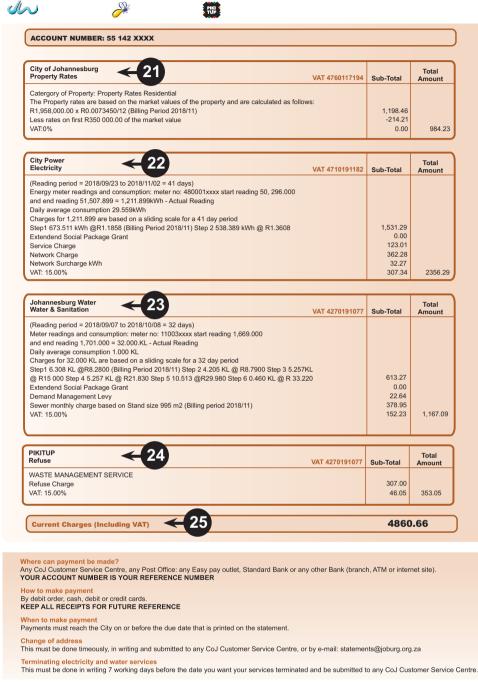


10. Previous Account Balance – Past amount due for all prior billing periods (not including current billing cycle)

- 11. Bill Date Date customer's bill was created
- 12. Statement For This means the month of your statement. Always check the date to ensure that you are paying using the correct statement
- 13. **Due Date** Date customer's payment should be received by the City
- 14. Last Payment Made Date last payment received from customer
- 15. Incoming Payments Payments received on the account during the previous billing cycle
- 16. Current Charges The current charges due on your bill and are payable when you receive the bill. Current charges are considered delinquent after the date shown as the due date. If the amount due for current charges is not paid by the due date, you will automatically be put through credit control process.
- 17. Total Due How much you currently owe the City, and the amount due on your account as of the billing date.
- 18. Message section. This area includes any special messages such as water rate increases or website information.
- 19. Ageing Analysis This indicates the payment pattern of our customers over a period of 30, 60 and 90+ days.
- 20. Easy Pay The EasyPay number allows you to make payments at any EasyPay pay-point. However, a payment takes three days to reflect in the City's account, so remember to pay your account well in advance.

THE FRONT PART OF THE BILL SECTION

- Account Number A unique customer 1 identification number
- Postal Address Is the address to which the bill is being mailed.
- Physical Address Is the address to which the bill is being mailed. The location where service is provided and usage is measured.
- **Township** The name of your area as defined in the Town Planning and Townships Ordinance.
- Number of Dwellings Refers to various types of structures used for accommodation. Such structures include houses, townhouses, flats / apartments, hostels, huts, informal dwellings such as shacks, semi-detached houses.
- Stand number/Portion means any piece of land registered as an erf with a number, lot, plot in a deeds registry, and includes a stand or lot forming part of a piece of land laid
- **Stand size** size of the stand
- Valuation Date This reflects the last date your property was valued/asssesed by the municipal valuer. Municipal valuations and the date of valuation is in line with the requirements of the Municipal Property Rates Act (MPRA).
- Market Value The market value of the immovable property is the amount the property would have realised if sold on the open market by a willing seller to a willing buyer.

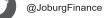


The meter number is also reflected in this column.

Previous Reading Date - This is previous date on which the meter reading was taken. This could be either an actual or estimated reading. Meter No. - This is the serial# found on the water meter. Average Consumption - This is the difference between the Current Reading and the Previous Reading based on the number of days in the Billing period. The number of days for the billing is the difference between the Current Reading Date and the Previous Reading Date. Water Current Billing Charges - This amount shows the calculation of the applicable water tariff multiplied by the total consumption.

- businesses has been introduced to recover costs associated with this service.







[J]

THE BACK PART OF THE BILL SECTION

21. Propery Rates Section

Will be levied on the market value of the property, no rates are levied on the first R350 000 of the market value of the residential property. Owners of Sectional Title properties will directly be charged for property rates.

Property Rates Calculations:

R1 958 000 - R350 000= R1 608 000 (this becomes your taxable property value).

Then R1 608 000X R0.007345= R11 810 (this becomes your annual payable property tax) Then divide R11 810 / 12 = R984.23 (this becomes your monthly payable property tax)

22. Electricity - This is a detailed analysis

of your electricity consumption for a specific billing period which is included in the calculation of the charges for the month. There is also a portion of the tariff as would be applicable to your consumption for that billing period. Step tariffs are for the promotion of energy efficiency.

Reading Period - This is the date for either an actual or estimated reading for the account. "Actual" - Bill based on actual reading

Previous Reading Date - This is previous date on which the meter reading was taken.

Meter No. - This is the serial# found on the eletricity meter

Average Consumption - Is the difference between the Current Reading and the Previous Reading based on the number of days in the billing period.

Current Billing Charges - This amount shows the calculation of the applicable electricity tariff/rate multiplied by the total consumption

23. Water and Sanitation – This is a detailed analysis of your water and sanitation consumption for a specific billing period which is included in the calculation of the charges for the month. It details the billing period used for consumption, be it estimated or actual with reading date.

24. Refuse - The cost of your refuse determined by linking the tariff to the value of your property. A city cleaning levy for households and

25. Current Charges - The total of the current month's consumption is reflected, with a breakdown of the services above.











